

## **Payment, processing and shipping**

The following conditions apply.

### **Accepted payment options**

- Payment by PayPal
- Payment via PayPal Express
- Payment by PayPal (VISA, Mastercard, AMEX)

### **Time for order processing**

As far as no other deadline is specified in the respective offer, the completion of the article takes place within 7 days after conclusion of the contract (with agreed advance payment after the date of your incoming payments).

Thereafter, the handover to the shipper DHL takes place immediately.

Please note that on Sundays and public holidays delivery is not possible.

If you have ordered articles with different delivery times, we ship the goods in one joint shipment, unless we have agreed otherwise with you.

The delivery time is determined in this case after the article with the longest delivery time you have ordered.

If you have questions you will find our contact details in the imprint.

### **Shipping conditions**

The delivery takes place worldwide with DHL.

Delivery is without additional shipping costs.

The delivery time is after delivery to DHL:

- within Germany 1-2 working days.
- to European Union countries 5-8 working days.

For delivery to all other countries, the delivery times are based on the terms of DHL.

These deadlines can be found in the DHL country list below.

countries	ISO CODE 2ALPHA	running time (working days)
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angola	AO	15
Antigua and Barbuda	AG	10-15
Equatorial Guinea	GQ	10-15
Argentina	AR	7-10
Armenia	AM	10-13
Azerbaijan	AZ	8
Ethiopia	ET	6-8
Australia	AU	7-9
Heard and McDonald Islands	HM	7-9
Lord Howe Islands	AU	7-9
Norfolk island	NF	7-9
Tasmania	AU	7-9
Christmas island	CX	7-9
Cocos Islands, Keeling islands	CC	7-9
Bahamas	BS	6-10
bahrain	BH	6-8
Bangladesh	BD	10-15
Barbados	BB	6-10
belarus	BY	4-7
Belgium	BE	2
belize	BZ	8-13
Benin	BJ	10-15
bhutan	BT	8-10
Bolivia	BO	6-10
Bosnia and Herzegovina	BA	5-7
Botswana	BW	8-10
Brazil	BR	9-12
Brunei Darussalam	BN	6-8
Bulgaria	BG	4-5
Burkina Faso	BF	10-12
burundi	BI	8-12
Chile	CL	6-8
China, People's Republic (excluding Hong Kong, Taiwan)	CN	8-11
Cook Islands	CK	6-8
Costa Rica	CR	6-8
Côte d'Ivoire	CI	6-8
Denmark	DK	2-3
Faroe	FO	5-7
Greenland	GL	5-7
dominica	DM	10-12
Dominican Republic	DO	15
Djibouti	DJ	8-10
ecuador	EC	15

El Salvador	SV	8-10
eritrea	ER	6-8
Estonia	EE	3-4
Fiji	FJ	10-12
Finland	FI	4
Åland Islands	AX	4
France	FR	3
French Guiana	GF	10-15
French Polynesia	PF	10-15
guadeloupe	GP	10-15
Martinique	MQ	10-15
mayotte	YT	10-15
Caledonia	NC	10-15
Reunion	RE	7-10
Saint-Barthélemy	BL	10-15
Saint Martin	MF	10-15
St. Pierre and Miquelon	PM	10-15
Wallis and Futuna	WF	10-15
Gabon	GA	8-10
Gambia	GM	8-10
Georgia	GE	7-10
Ghana	GH	8-10
grenada	GD	11-15
Greece	GR	6-8
Mount Athos	GR	5-7
Great Britain	GB	2-3
anguilla	AI	10-15
Ascension	SH	14-19
Bermuda	BM	6-12
Falkland Islands	FK	8-12
guernsey	GG	2-3
Gibraltar	GI	4-7
jersey	JE	2-3
Virgin Islands	VG	10-15
Cayman Islands	KY	10-15
montserrat	MS	10-15
Pitcairn Islands	PN	10-15
St. Helena	SH	14-19
Tristan da Cunha	SH	14-19
Turks and Caicos Islands	TC	10-15
guam	GU	6-7
Guatemala	GT	8-10
Guinea	GN	9-11
Guinea-Bissau	GW	10-12
Guyana	GY	8-15
Haiti	HT	8-10
Honduras	HN	8-10

Hong Kong	HK	9
India	IN	8-10
Indonesia	ID	8-10
Iraq	IQ	11-15
Iran	IR	8-10
Ireland	IE	3-4
Iceland	IS	4-6
Israel	IL	12-16
Italy	IT	3
Campione d'Italia	IT	3
Livigno	IT	3
Jamaica	JM	8-10
Japan	JP	6
Yemen	YE	10-15
Jordan	JO	10
Cambodia	KH	8-10
Cameroon	CM	10-12
Canada	CA	5-7
Cape Verde	CV	10-15
Kazakhstan	KZ	8-10
Qatar	QA	6-8
Kenya	KE	8-10
Kyrgyzstan	KG	10-15
kiribati	KI	10-15
Colombia	CO	8-12
Comoros	KM	8-12
Congo, Democratic Republic	CD	8-10
Congo, Republic	CG	8-10
Korea, North	KP	10-15
Korea, South	KR	6
Kosovo	-	-
Croatia	HR	2-3
Cuba	CU	10-14
Kuwait	KW	6-8
Laos	LA	10-15
Lesotho	LS	8-10
Latvia	LV	3-4
Lebanon	LB	6-8
Liberia	LR	10-12
Libya	LY	10-12
Liechtenstein	LI	2-3
Lithuania	LT	3-4
Luxembourg	LU	2-3
Macau	MO	6
Madagascar	MG	10-12
Malawi	MW	10-12
Malaysia	MY	6-8

Maldives	MV	8-10
mali	ML	8-10
Malta	MT	4-6
Morocco	MA	6-8
MA - Western Sahara	MA	6-8
Marshall Islands	MH	10-15
Mauritania	MR	8-10
Mauritius	MU	6-8
Macedonia	MK	5-7
Mexico	MX	9-14
Micronesia (Federated States of Micronesia)	FM	10-12
Moldova, Republic	MD	5-7
monaco	MC	3-4
Mongolia	MN	10
Montenegro, Republic	ME	4-7
Mozambique	MZ	7-10
Myanmar	MM	8-10
Namibia	NA	6-8
nauru	NR	10-15
Nepal	NP	8-12
New Zealand	NZ	8
niue	NU	8
Tokelau	TK	8
Nicaragua	NI	8-10
Netherlands	NL	2
aruba	AW	6-9
Bonaire	BQ	6-9
Curacao	CW	6-9
Saba	BQ	6-9
St. Eustatius	BQ	6-9
St. Maarten	SX	6-9
Niger	NE	8-11
Nigeria	NG	8-10
Northern Mariana Islands	MP	6-7
Norway	NO	4-5
Svalbard (Spitsbergen) & Jan Mayen	SJ	4-5
Bouvet Island	BV	4-5
Austria	AT	2
Oman	OM	6-8
East Timor	TL	6-8
Pakistan	PK	7-10
Palestinian Territory	PS	6-10
palau	PW	6-7
Panama	PA	6-8
Papua New Guinea	PG	7-10
Paraguay	PY	8
Peru	PE	7-10

Philippines	PH	8-10
Poland	PL	2-3
Portugal	PT	4-5
Azores	PT	7-8
Madeira	PT	6-7
Puerto Rico	PR	6-7
Rwanda	RW	8-10
Romania	RO	3-4
Russian Federation	RU	5-15
Solomon Islands	SB	10-15
Zambia	ZM	8-10
Samoa	WS	10-15
San Marino	SM	5-8
Sao Tome and Principe	ST	9-11
Saudi Arabia, Kingdom	SA	6-9
Sweden	SE	3
Switzerland	CH	2
Senegal	SN	8-11
Serbia, Republic	RS	4-7
Seychelles	SC	6-9
Sierra Leone	SL	7-10
Zimbabwe	ZW	6-9
Singapore, Republic	SG	3-5
Slovakia	SK	3
Slovenia	SI	3
Somalia	SO	-
Spain	ES	4-5
Ceuta	ES	4-7
Canary Islands	ES	4-7
Melilla	ES	4-7
Sri Lanka	LK	6-8
St. Kitts and Nevis	KN	8-10
St. Lucia	LC	8-10
St. Vincent and the Grenadines	VC	8-10
South Africa	ZA	8-12
sudan	SD	7
South Sudan	SS	7
suriname	SR	8-10
Swaziland	SZ	6-9
Syria	SY	6-8
Tajikistan	TJ	8-10
Taiwan	TW	6-8
Tanzania	TZ	7-10
Thailand	TH	6-8
togo	TG	7-10
tonga	TO	10-15
Trinidad and Tobago	TT	8-10

Chad	TD	8-10
Czech Republic	CZ	2-3
Tunisia	TN	6-8
Turkey	TR	3-9
turkmenistan	TM	8-10
tuvalu	TV	10-15
Uganda	UG	7-10
Ukraine	UA	8-10
Hungary	HU	3
Uruguay	UY	7-10
Uzbekistan	UZ	7-10
vanuatu	VU	10-15
Vatican	VA	5-7
Venezuela	VE	8-10
United Arab Emirates	AE	6-8
United States of America	US	6
Amerikan. Virgin Islands	VI	6
American Samoa	AS	6-7
Vietnam	VN	8-10
Central African Republic	CF	8-10
Cyprus, Republic	CY	9-11
Cyprus, Republic (northern part)	CY	3-9